



Customer Service Associate*

This position is a great career START and offers an opportunity to:

- Get excellent language proficiency.
- Start to learn IT and its processes.
- Develop your communication skills.
- Grow your career: Individual learning plan for you – mentoring and coaching included.
- Experience international environment: 100+ nationalities in the office!

*with various languages combination:
French, German, Italian, Spanish, Portuguese, Dutch, Hungarian, ...

Your daily job.

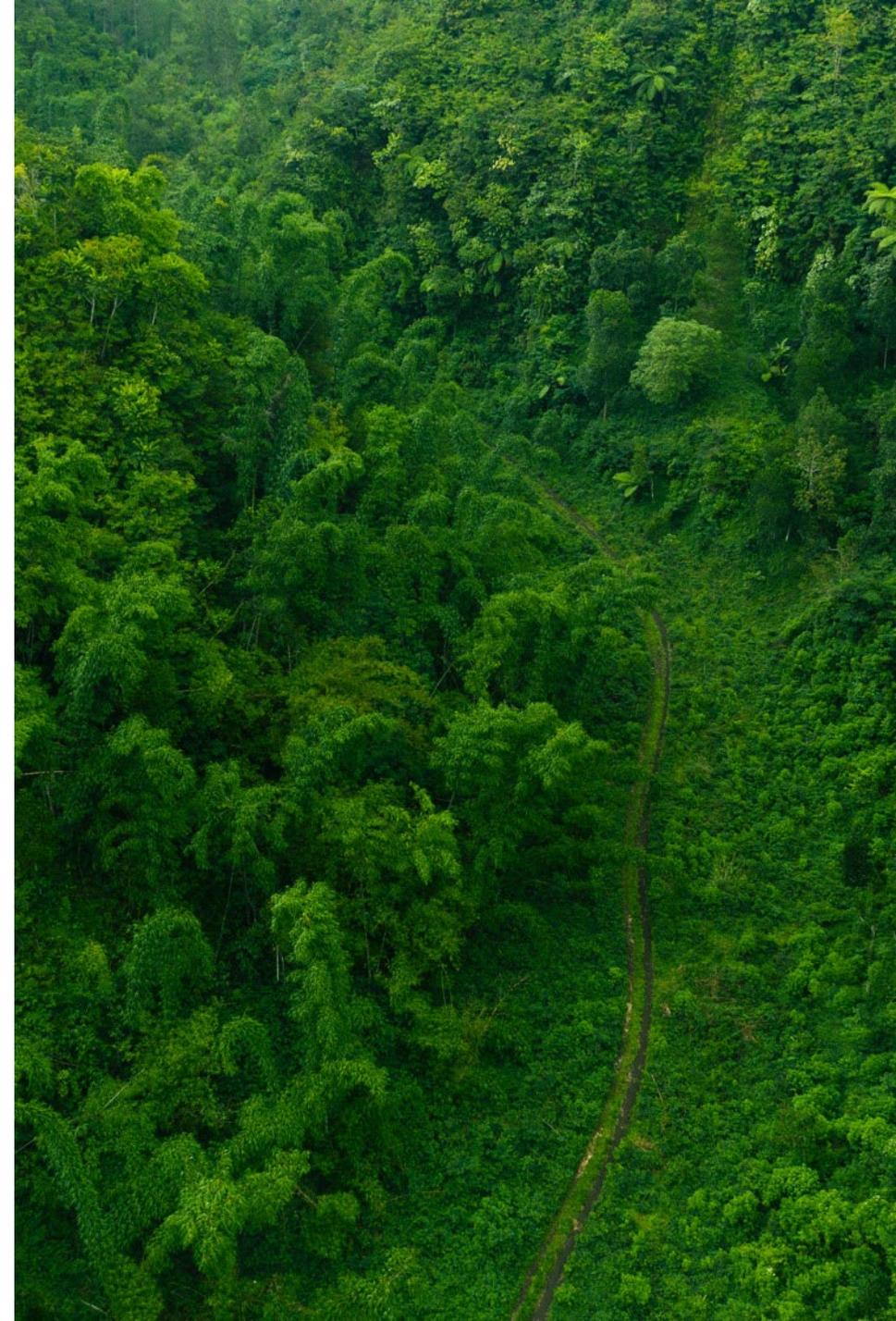
As a Customer Service Associate, you'll be the **face and voice** of Kyndryl, handling incoming clients' IT-related requests. You will deliver **premium technical support** to Kyndryl partner companies, using the most modern technology and digital means.

The role combines the **know-how of tech support** with problem solving and customer service.

You will have time to learn new skills, to put them into practice and to expand.

This job is a real win-win “**start-here-go-anywhere**” opportunity.

You can become an expert in what you want!

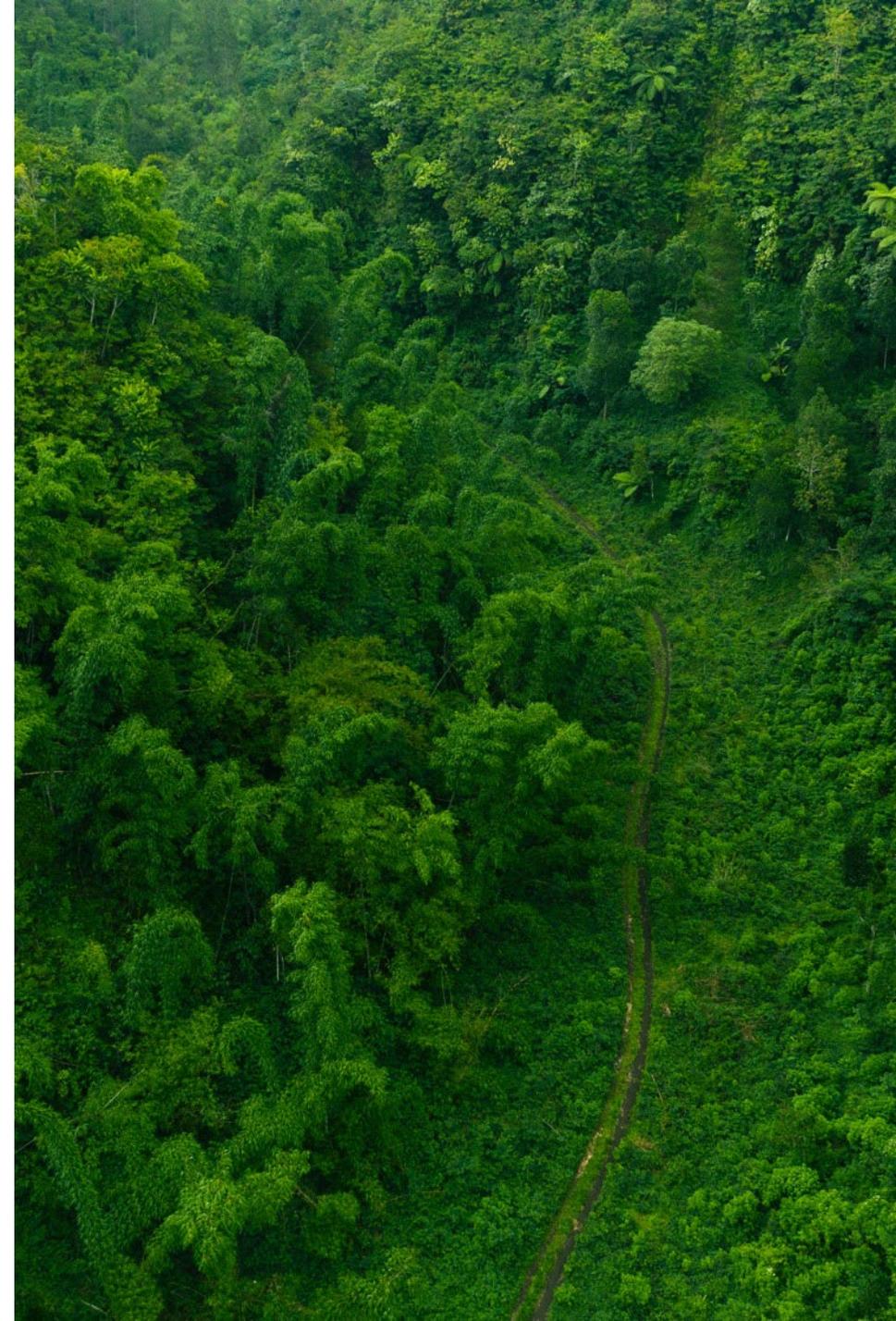


We require.

Being great in this job is less about your resume and more about your personality. Just bring the mindset and attitude and we will teach you what you need.

Preferred technical and professional expertise:

- High school degree required; bachelor's degree preferred.
- Technical proficiency in Windows/Mac/Linux is an advantage.
- Ability to communicate in English and fluency in other specified languages (as required).
- Know the difference between the scanner and the shredder. :-)



We offer.

- 5 weeks of paid vacation.
- Parental bonding program. (28 days of paid leave to spend with a newborn)
- Above standard medical care.
- Employee assistance program. (24/7 helpline)
- Flexible working pattern. (Home office possible.)
- Access to vast platform of self-education programs, certifications, and free languages classes.
- Career growth opportunities within the company after two years.
- Subsidized price of a Multisport card.
- Attractive mobile tariffs.
- Various discounts (on sports, culture, healthcare, childcare, electronics, wellness).
- Contribution to the pension fund and life insurance.
- Attractive referral bonus program.
- Support for visa application.
- Relocation assistance.
- Global travel and group life insurance.

FOR MORE INFORMATION AND DETAILS CONTACT

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